

Chewy Health

Strengthening the connection between veterinary teams and pet owners

Chewy Health, the dedicated healthcare arm of Chewy, was established in 2018 with the launch of our online pharmacy. We look to bridge the gap between pet owners and veterinary professionals by offering services that strengthen the bond between veterinary teams and their clients. Guided by invaluable feedback, we continuously refine our offerings to better support both caregivers and pet owners. As the nation's largest online pet retailer and a leading source for pet owner education through PetMD, we possess unique insights into the evolving preferences of today's pet owners, which inform each of the products and services we provide.

Our PracticeHub platform enables practices to streamline prescription approvals and vet diet authorizations directly from their computers. Our compounding pharmacy, accredited by the Pharmacy Compounding Accreditation Board, ensures delivery of medications to your clients' doorstep within an average of two days after veterinarian approval. Additionally, our groundbreaking Chewy Health Benchmarking+



Mita Malhotra is the president of Chewy Health. She is passionate about pet health and driving long-term growth for Chewy via product innovation, technology and a laser focus on customer and veterinarian experience within the healthcare space.

platform provides industry insights and practice performance comparisons, empowering clinics to take meaningful action. These solutions are enhanced by our Connect with a Vet teletriage service and CarePlus insurance, rounding out a comprehensive ecosystem designed to make the pet ownership journey more accessible for everyone.

We recently launched Chewy Vet Care (CVC), our own clinics powered by the same ecosystem we offer to the broader profession. While CVC operates independently, we will leverage insights from these clinics to continuously innovate our suite of products and services, catering to the evolving needs of you — our veterinary partners.

Chewy Health is driven by veterinary professionals, for veterinary professionals. Our love

for this profession and the passionate individuals within it powers what we do every day. We provide support for major challenges facing veterinary teams that can cause tension between their calling and their well-being, including educational debt, lack of representation and burnout. To address these issues, we invest in initiatives that help increase diversity, provide access to mentorship and well-being resources and support academic outreach. These efforts include partnering with MentorVet to offer scholarships to mentorship programs. We're also honored to serve on the Diversify Veterinary Medicine Coalition's Board of Directors. Our Chewy Veterinary Leaders Program, launched in partnership with the American Association of Veterinary Medical Colleges, provides substantial scholarships and support to veterinary students from underrepresented groups.

Chewy Health is here for the long haul, and we'll do everything in our power to help make this profession a more sustainable and inclusive one. We owe it to our veterinary partners, pet owners and the animals we all love.

FOR MORE INFO: chewy.com/health

COMPANY BREAKDOWN

Headquarters PLANTATION, FL

\$180M+ DONATED IN PET RESOURCES AND SUPPLIES

\$300K VETERINARY STUDENT SCHOLARSHIPS DISTRIBUTED

160 MENTORVET PROGRAM PARTICIPANTS SPONSORED