WHO’S WHO IN PRACTICE SOFTWARE

Editor’s note: The information on these pages was provided by the companies and has not been independently verified.

2i Nova
U.S. practices using the software: 1,000
Cost: $350 setup, $135/month
Local servers or Cloud: Local servers: 2i Nova Platinum; cloud: 2i Nova Prime
Migration fee and time: $500; 25-30 business days
Notable features:
  - Updates included
  - Budgeting, inventory, boarding, grooming modules included
  - Appointment book
  - Customizable templates
  - Client dashboard for patients
  - Payment processor integration
  - Clinic-centric calendar, task list and inbox
  - Full-featured time clock
  - Client communication and marketing services through 2i Nova VetScene
Integration examples: Abaxis, Antech, Heska, Idexx
Use on tablets, smartphones or other mobile devices: 2i Nova Platinum on Surface Pro tablets; 2i Nova Prime on all tablets and mobile devices
Website: 2iNova.com

AVimark (Covetrus)
U.S. practices using the software: > 10,000
Cost: Varies based on training, configurations and integrations
Local servers or Cloud: Local
Migration fee and time: Varies
Notable features:
  - Client Information Display (CID) organizes patient and client information on one screen, with any action related to patient care or billing completed in a few clicks
  - Information search function segments data to better understand practice information and target market details.
  - Note glossary, pick lists and work lists help ensure consistent medical record quality, charge capture and post-care follow-up
Integration examples: Covetrus’ Rapport client communications, Global Prescription Management, and Intelligent Inventory as well as credit card processing
Use on tablets, smartphones or other mobile devices: Windows-based to work with Surface tablets
Website: bit.ly/3jQGGpw

Animal Intelligence
U.S. practices using the software: > 2,500
Cost: Varies based on modules and number of users
Local servers or Cloud: Cloud
Migration fee and time: Fee depends on database size; 0.5 to 2 days
Notable features:
  - Medical records don’t lock out multiple users in same record at same time
  - Users can create detailed records to generate invoices, estimates, client communications, referral letters, pharmacy labels and more without opening other windows
  - Credit card processing integration
  - QuickBooks integration
  - Internal messaging system
  - Wellness plans
  - Refill tracking
Integration examples: Abaxis, Antech, Cuattro, Cubex, ePetHealth, Gravity Payments, Heska, Idexx, Zoom
Use on tablets, smartphones or other mobile devices: Wide variety of tablets and mobile devices
Website: animalintelligence.com

Cornerstone (Idexx)
U.S. practices using the software: > 125,000 veterinary professionals
Cost: Starts at $399/month
Local servers or Cloud: Local servers but remote access available; Cornerstone Cloud coming soon
Migration fee and time: $1,500; time varies
Notable features:
  - Customizable exam templates
  - Electronic whiteboard
  - Email, text, mail reminders with Pet Health Network Pro
  - Customizable scheduler
  - Invoice generating and integrated credit card processing
  - Petly wellness plans
  - Daily planner dashboard
Integration examples: Many services, including Idexx Reference Laboratories and in-house analyzers powered by VetConnect PLUS, rVetLink, VetConnect PLUS, Practice Solutions, Idexx Web PACS, Pet Health Network Pro
Use on tablets, smartphones or other mobile devices: Secure remote access for server-based Cornerstone users; Cornerstone Cloud for anywhere access
Website: idexx.com/cornerstone
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<thead>
<tr>
<th><strong>Digitail</strong></th>
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<tbody>
<tr>
<td><strong>U.S. practices using the software:</strong> Nearly 400</td>
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<td><strong>Cost:</strong></td>
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<tr>
<td>- Small practice: $99/month per DVM</td>
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<td>- Mobile: $119 per DVM</td>
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<tr>
<td>- Large practice: $199/month per DVM</td>
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<tr>
<td><strong>Local servers or Cloud:</strong> Cloud</td>
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<tr>
<td><strong>Migration fee and time:</strong> Usually free; less than 24 hours</td>
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<tr>
<td><strong>Notable features:</strong></td>
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<tr>
<td>- Built-in online booking system</td>
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<td>- Automated client reminders</td>
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<td>- Client pet portal, with digital health card, chat and telehealth capabilities</td>
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<tr>
<td>- Ability to create templates, dropdown menus and shortcuts</td>
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<tr>
<td>- Email, text and app client communication</td>
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<td>- Built-in video calling</td>
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<td><strong>Integration examples:</strong> Abaxis, Antech, Idexx, VetCove, VetPay, Stripe, Talkatoo, Zoetis Reference Laboratories</td>
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<td><strong>Use on tablets, smartphones or other mobile devices:</strong> Wide variety of tablets and mobile devices</td>
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<td><strong>Website:</strong> <a href="https://digitail.io">digitail.io</a></td>
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<tr>
<th><strong>eVetPractice (Covetrus)</strong></th>
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<tr>
<td><strong>U.S. practices using the software:</strong> &gt; 2,200</td>
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<td><strong>Cost:</strong></td>
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<tr>
<td>- Startups and small practices: $250/month</td>
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<td>- Standard: $375/month</td>
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<td>- Large practices and corporate chains: $525/month per location</td>
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<td>- Rebates possible with other Covetrus services</td>
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<tr>
<td><strong>Local servers or Cloud:</strong> Cloud</td>
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<tr>
<td><strong>Migration fee and time:</strong> $1,800 to $2,400 (or no cost with three-year contract); 6 to 8 weeks</td>
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<td><strong>Notable features:</strong></td>
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<tr>
<td>- Built-in image annotations and voice dictation capabilities</td>
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<td>- Advanced finance reports</td>
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<td>- Payment processor integration, including CareCredit</td>
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<td>- Internal communication with shared message board</td>
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<td>- Built-in client reminders, client retention reports and client portal with online payment options</td>
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<td>- Wellness plans</td>
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<td><strong>Integration examples:</strong> More than 65 apps and services</td>
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<td><strong>Use on tablets, smartphones or other mobile devices:</strong> Wide variety of tablets and mobile devices</td>
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<tr>
<td><strong>Website:</strong> <a href="https://bit.ly/3AwPeYx">bit.ly/3AwPeYx</a></td>
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<tr>
<th><strong>EasyDVM</strong></th>
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<tr>
<td><strong>U.S. practices using the software:</strong> Undisclosed</td>
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<tr>
<td><strong>Cost:</strong> $159/month per location</td>
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<td><strong>Local servers or Cloud:</strong> Cloud</td>
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<td><strong>Migration fee and time:</strong> Varies</td>
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<td><strong>Notable features:</strong> Easy-to-learn and intuitive</td>
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<td><strong>Integration examples:</strong> Gravity Payments</td>
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<td><strong>Use on tablets, smartphones or other mobile devices:</strong> Wide variety of tablets and mobile devices</td>
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<tr>
<td><strong>Website:</strong> <a href="https://easydvm.com">easydvm.com</a></td>
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<th><strong>ezyVet (Idexx)</strong></th>
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<tr>
<td><strong>Practices using the software:</strong> &gt; 2,000 in 18 countries</td>
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<tr>
<td><strong>Cost:</strong> Starts at $150/month</td>
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<td><strong>Local servers or Cloud:</strong> Cloud</td>
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<tr>
<td><strong>Migration fee and time:</strong> Included in onboarding; time varies</td>
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<tr>
<td><strong>Notable features:</strong></td>
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<tr>
<td>- Customizable templates</td>
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<tr>
<td>- Two-way SMS, email and postcard client communication</td>
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<td>- Voice recognition for hands-free input</td>
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<td>- Inventory management</td>
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<td>- Boarding</td>
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<td>- Client portal</td>
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<td>- Wellness plans</td>
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<td>- Telemedicine</td>
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<tr>
<td>- Online payments</td>
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<td><strong>Integration examples:</strong> Partners for in-software inventory stocking, lab and radiograph orders, credit-card payments and pet insurance</td>
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<tr>
<td><strong>Use on tablets, smartphones or other mobile devices:</strong> Wide variety of tablets and mobile devices</td>
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<tr>
<td><strong>Website:</strong> <a href="https://ezyvet.com">ezyvet.com</a></td>
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Hippo Manager
U.S. practices using the software: 800
Cost: $119/month per DVM in annual or multiyear contracts
Local servers or Cloud: Cloud
Migration fee and time: None
Notable features:
  - Smartphone-friendly visual interface
  - Each user can customize how software is displayed
  - Interactive whiteboard linked to schedule to display up-to-date patient info, with invoices, etc., just a click away
  - DICOM Viewer supports drag-and-drop imports of audio, video, image and documents, with unlimited online storage
Integration examples: More than 20 partners with client communications, labs, online pharmacy, payment processing, scheduling, telehealth and more
Use on tablets, smartphones or other mobile devices: Wide variety of tablets and mobile devices
Website: hippomanager.com

Instinct
U.S. practices using the software: > 200
Cost: One-time setup fee and monthly subscription based on practice size
Local servers or Cloud: Cloud
Migration fee and time: Included in setup fee; time varies
Notable features:
  - Integrated smart medical calculators
  - Plumb’s Veterinary Drugs integration
  - Student/draft mode for universities and teaching hospitals
  - Invoice automation
  - Missed charge capture
  - Customizable status boards
  - Remote access
  - Customizable templates and workflows
Integration examples: Various lab, radiology, payment processing and medical workflow tools
Use on tablets, smartphones or other mobile devices: Variety of tablets and mobile devices with screens of at least 12 inches
Website: instinct.vet

ImproMed (Covetrus)
U.S. practices using the software: > 3,000
Cost: Varies based on training, configurations and integrations
Local servers or Cloud: Local
Migration fee and time: Varies
Notable features:
  - Digital management of patient cases through “Episodes of Care” helps track open cases and view invoices, estimates, treatments and medical record information from one spot
  - Reporting module contains more than 250 business and practice reports
Integration examples: Covetrus’ Rapport client communications, Global Prescription Management, and Intelligent Inventory as well as credit card processing
Use on tablets, smartphones or other mobile devices: Windows-based to work with Surface tablets
Website: bit.ly/36l6p1r

IntraVet (Patterson)
U.S. practices using the software: 1,200
Cost: Starts at $3,250
Local servers or Cloud: Local
Migration fee and time: Roughly $3,000; two to three weeks
Notable features:
  - Control Center dashboard with patient information for an appointment that day
  - Detailed reporting
  - Time clock system
Integration examples: Abaxis, Antech, CareCredit, Patterson’s ePet, Heska, Idexx, Scilvet
Use on tablets, smartphones or other mobile devices: Windows-based to work with Surface tablets
Website: bit.ly/3hMy4xl
### Neo (Idexx)

**U.S. practices using the software:** > 16,000 veterinary professionals

**Cost:** Starts at $199/month

**Local servers or Cloud:** Cloud

**Migration fee and time:** $2,000 setup and $499 migration; 14 days

**Notable features:**
- Integration with SmartFlow Patient Workflow Software
- Fully electronic medical record system
- Customizable templates for visits, charges, reminders and invoices
- Credit card payments with one click from invoice
- Practice dashboard has real-time key performance indicators and data visualizations

**Integration examples:** Many services, including key integration partners Antech, Vetstoria and Vetcove as well as Idexx Reference Laboratories and in-house analyzers powered by VetConnect Plus, rVetLink, SmartFlow, VetConnect Plus, Idexx Web PACS, Pet Health Network Pro

**Use on tablets, smartphones or other mobile devices:** iOS Apple devices; Android devices to come

**Website:** [idexx.com/neo](http://idexx.com/neo)

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### Onward Vet

**U.S. practices using the software:** > 800

**Cost:** $300/month for one DVM; $100 for each additional DVM

**Local servers or Cloud:** Cloud

**Migration fee and time:** Fee varies; three to four weeks

**Notable features:**
- Paperless system with single patient landing pages with all SOAP notes, lab results, estimates, reminders, etc.
- Built-in treatment flowsheets
- Electronic whiteboard
- Financial and production-based reporting
- Message board and task lists for team members
- Client portal
- Two-way client text messaging

**Integration examples:** Abaxis, Antech, Idexx, Vetcove, Zoetis

**Use on tablets, smartphones or other mobile devices:** Wide variety of tablets and mobile devices

**Website:** [onwardvet.com](http://onwardvet.com)

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### OpenVPMS

**U.S. practices using the software:** VitalPet and 15-20 other practices

**Cost:** Free to nonprofits; private practices pay $344/year per DVM

**Local servers or Cloud:** Both

**Migration fee and time:** Typically $2,500 Australian ($1,900 American); roughly 24 hours

**Notable features:** Open-source software is highly customizable and enables third-party extensions via plugins

**Integration examples:** Idexx, Zoetis and various other wholesalers and lab and imaging systems

**Use on tablets, smartphones or other mobile devices:** Wide variety of tablets and mobile devices

**Website:** [openvpms.org](http://openvpms.org)

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### Panacea

**U.S. practices using the software:** 8

**Cost:** $199/month per practice

**Local servers or Cloud:** Cloud

**Migration fee and time:** $999; one to three months

**Notable features:** Simplicity, ease of use and visual appeal

**Integration examples:** None at this time in North America

**Use on tablets, smartphones or other mobile devices:** Wide variety of tablets and mobile devices

**Website:** [panaceahq.com](http://panaceahq.com)

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### NaVetor (Patterson)

**U.S. practices using the software:** > 70

**Cost:** $129/month for one to two users; up to $499/month for 31 or more

**Local servers or Cloud:** Cloud

**Migration fee and time:** Cost varies; roughly six weeks

**Notable features:**
- Allows staff members to perform most tasks from check-in to checkout on smartphones or tablets, including updating medical records, prescribing medication, generating invoices and accepting payment
- Reminder system automatically triggers based on patient breed, age and health detail, not just previous appointment
- Treatment sheets provide checklists of tasks associated with a specific treatment plan, with checked items automatically added to SOAP-based records and invoices

**Integration examples:** Antech, Home Again, Idexx, Patterson’s ePet and eShelf, Petlink, Talkato, Zoetis

**Use on tablets, smartphones or other mobile devices:** iOS Apple devices; Android devices to come

**Website:** [navetor.com](http://navetor.com)

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### Business
### Provet Cloud

**U.S. practices using the software:** > 700  
**Cost:** Varies  
**Local servers or Cloud:** Cloud  
**Migration fee and time:** Varies; usually one to three days  
**Notable features:**  
- Modular software allows customization, application and tool building, and integration with other applications  
- Efficient workflows for internal and external communication  
**Integration examples:** AllyDVM, Antech, Gravity Payments, Heska, Idexx, MWI, VetCove, MWI  
**Use on tablets, smartphones or other mobile devices:** Wide variety of tablets and mobile devices  
**Website:** [provet.cloud](http://provet.cloud)

### Rhapsody

**U.S. practices using the software:** Undisclosed  
**Cost:** Varies  
**Local servers or Cloud:** Cloud  
**Migration fee and time:** One-time fee; 24 hours to three days  
**Notable features:**  
- Analytics dashboard provides one command center to manage data (from marketing to PIMS)  
- Rhapsody Pay payment processing  
- Cardless checkout with PCI-certified credit card number storage  
- SOAP-based medical records  
- Wellness plans  
- Online appointment scheduling  
**Integration examples:** Various services  
**Use on tablets, smartphones or other mobile devices:** Wide variety of tablets and mobile devices  
**Website:** [rhapsody.vet](http://rhapsody.vet)

### Shepherd App

**U.S. practices using the software:** Undisclosed  
**Cost:** $299/month for one DVM; two or three, $499; four or more, $749  
**Local servers or Cloud:** Cloud  
**Migration fee and time:** Free with one-year agreement; roughly six weeks  
**Notable features:**  
- Allows clinics to easily create personalized automation for discharge instructions, medical record notes and tasks  
- Invoices built as treatments are administered  
- Financing reporting  
- Dosage calculator  
**Integration examples:** Antech, Dragon Dictation, Idexx, Talkatoo, Zoetis  
**Use on tablets, smartphones or other mobile devices:** Wide variety of tablets and mobile devices  
**Website:** [shepherd.vet](http://shepherd.vet)

### SpecVet

**U.S. practices using the software:** 25  
**Cost:** Varies  
**Local servers or Cloud:** Both  
**Migration fee and time:** Typically $2,000–$3,000; time varies depending on software and how data is organized  
**Notable features:**  
- Flexible medical records and templates  
- Ease of referring DVM and client communication  
- Business intelligence  
- Semi-automated fee capturing, with efficient clinics only needing to do roughly one-third of billing manually  
- Inventory purchasing module available  
**Integration examples:** Antech, Cubex, Idexx, rVet Link, SmartFlow, Zoetis  
**Use on tablets, smartphones or other mobile devices:** Under development  
**Website:** [specvet.com](http://specvet.com)
**VetBadger**

U.S. practices using the software: < 1,000  
Cost: Starts at $99/month  
Local servers or Cloud: Cloud  
Migration fee and time: $3,000 for server-based systems; one to five weeks depending on availability of VetBadger’s migration technology partner  
Notable features:  
- Fully integrated bidirectional communication, with email, text message, video and voice calling all connected to the medical record  
- Integrated role-based task management for personal to-do list and clinic-wide responsibilities  
- Configurable medical records, with charting automatically connected to invoicing to prevent missed charges  
Integration examples: Antech, Google Calendar, Gravity Payments, Heska, Idexx, QuickBooks, Zoetis  
Use on tablets, smartphones or other mobile devices: Wide variety of tablets and mobile devices  
Website: vetbadger.com

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**Vetport**

U.S. practices using the software: > 4,300  
Cost: Starts at $119/month for one DVM; $199/month for two; more for each additional doctor  
Local servers or Cloud: Cloud  
Migration fee and time: $2,000–$8,000; two to three weeks, including a client review process of data  
Notable features:  
- SOAP-based EMRs (Subjective, Objective, Assessment and Plan)  
- Two-way client communication (email, chat, fax, text message and postcards)  
- CEO Dashboard, with reports on accounting, financials, communication, marketing and inventory  
- Online appointment booking  
- Centralized inventory management  
- Boarding module  
- Patient portal  
Use on tablets, smartphones or other mobile devices: Wide variety of tablets and mobile devices  
Website: vetport.com

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**VetSpire**

U.S. practices using the software: 240  
Cost: Varies based on number of DVMs and locations  
Local servers or Cloud: Cloud  
Migration fee and time: No extra charge; roughly six weeks  
Notable features:  
- Email and text client communication  
- Online appointment booking  
- Financial and operational analytics and reporting  
- Medical records and note-taking  
Integration examples: Abaxis, Antech, CareCredit, Cubex, Idexx, ScratchPay, Square, Stripe, Trupanion, VetCove, VetHub  
Use on tablets, smartphones or other mobile devices: Wide variety of tablets and mobile devices  
Website: vetspire.com

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**Vetter Software**

U.S. practices using the software: 1,300  
Cost: $99/month for one log-in account; up to $399/month for 15  
Local servers or Cloud: Cloud  
Migration fee and time: $2,500–$5,000; roughly eight weeks  
Notable features:  
- Online appointment booking  
- Integrated boarding calendar, with automated email and text reminders  
- Email and text client communications  
- Integrated treatment board  
- Built-in dosage calculator  
Integration examples: Abaxis, Demandforce, HomeAgain, Idexx, MWI, Patterson, PetDesk, PetLink/Datamars, QuickBooks, Trupanion, VetCove, VitusVet and Zoetis  
Use on tablets, smartphones or other mobile devices: Wide variety of tablets and mobile devices  
Website: vettesoftware.com